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- RedSky in the News
- News Releases
- E911 Watch Blog
- Upcoming Events

- Assess Your E911 Risk >
- Contact Sales >
- Have a Technical Question? >

RedSky Technologies Issues Latest Version of E911 Manager® and E911 Anywhere® Software

Feb 11, 2014

Version 6.3.5 includes advanced features to support Microsoft Lync®, Aruba and mobile softphone users

CHICAGO - RedSky Technologies, Inc., the leading provider of automated E911 solutions, today announced Version 6.3.5 of E911 Manager® and E911 Anywhere®, the leading enterprise software and cloud solutions for E911. E911 Manager v6.3.5 now supports Aruba RAP-3 Remote Access Points enabling E911 support for remote WiFi users connected to the enterprise voice network. E911 Manager® also supports ALI location queries using HELD, a Next Generation 9-1-1 protocol, allowing E911 Manager® to function as a high performance ALI database supporting HELD and traditional serial queries from PSAP workstations.

E911 Anywhere® Version 6.3.5, RedSky's cloud-based 9-1-1 call routing service, now supports 9-1-1 calls from Microsoft Lync®. E911 Anywhere® can now accept 9-1-1 calls from Lync® with embedded location (PIDF-LO) and route the 9-1-1 call to the correct PSAP based on the location. Additionally, E911 Anywhere® now supports 9-1-1 call recording, with "listen-in" and "barge-in" capabilities, allowing enterprise security teams to have a much more active role in the monitoring of 9-1-1 calls. E911 Anywhere® Version 6.3.5 includes the new feature, Web-based MyE911®. The browser-based version of MyE911® now allows end users the ability to update their location in real-time without needing to involve the telephony administrator. Practical uses of the Web-based MyE911® feature include VPN hard phones, softphones running on tablets, Web RTC users, as well as many other applications.

"Our goal is to provide E911 anytime and anywhere to any unified communication device that is on the enterprise voice network," said Nicholas Maier, RedSky's SVP of Marketing and Channels. "These new features continue to extend the capabilities of our flagship products to meet the needs of enterprise unified communications."

Version 6.3.5 for E911 Manager® and E911 Anywhere® is generally available now.

For more information on Version 6.3.5 for E911 Manager® and E911 Anywhere®, please contact RedSky at 877-REDSKY-1 (877-733-7591) or by email at info@redskytech.com.

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